

Public Notice



Effective **December 1, 2008**, Charleston Water System's service fees will change according to the table below. For more information, please visit charlestonwater.com or call (843) 727-6800.

Fee	Old	New Effective 12/1
Non-Payment Fee <i>For disconnection of water service due to non-payment.</i>	\$40	\$50
Revisit/Service Call Fee <i>Charged for requests to re-read a meter or other return visit requests.</i>	\$40	\$30
After Hours Visit Fee <i>Surcharge for any service rendered outside of normal business hours.</i>	\$40	\$50
Water Account Origination Fee <i>One-time nonrefundable and nontransferable fee for establishing a water account.</i>	\$25	\$30
Sewer Account Origination Fee <i>One-time nonrefundable and nontransferable fee for establishing a sewer account.</i>	\$15 / \$25	\$30
Meter Replacement & Test Fee <i>Charge for testing and replacing a water meter at a customer's request. If meter is deemed defective, the fee is waived.</i>	\$15	\$50
Flow Search Investigation Fee <i>Customers experiencing unexplained high water usage can request a flow detection device, which records all water flowing through a meter to help identify the source of a leak.</i>	N/A	\$50
Grease Trap Inspection Fee <i>Semi-annual fee charged to food establishments for required grease trap inspections.</i>	\$25	\$50
Property Manager Fee <i>Allows landlords of rental property to maintain water service in between tenants for up to 28 days and 3 Ccf (2,200 gallons) of water usage.</i>	\$10 for 15 days \$15 for 28 days (5 Ccf usage)	\$30 for 28 days (3 Ccf usage)
Sewer Connection Investigation Fee <i>Inspection of a customer's connection to the sewer system by dye testing, smoke testing, etc.</i>	\$50	\$100
Temporary Disconnection Fee <i>Disconnection of water service for up to six months. Service eliminated effective 12/1/08.</i>	\$10	No longer available